

Year to date (April - December 2018)

Appendix 5

	Total Claims	Repudiated	In Progress	Paid	Paid £k
Q1	171	83 49%	44 26%	44 26%	60.4
Q2	125	35 28%	77 62%	13 10%	28.9
Q3	105	25 24%	76 72%	4 4%	1.0
Q4					
Year to date	401	143	197	61	90.3

April 2017 - March 2018	682	401 59%	97 14%	184 27%	497.7
April 2016 - March 2017	645	403 62%	37 6%	205 32%	984.4
April 2015 - March 2016	779	518 66%	39 5%	222 28%	1,341.8

Quarter 3 (October - December 2018)

	Public Liability	Employers Liability	Motor	ECS	Property	Total	Estimated claim value	of which paid to date:
							£k	£k
1 Neighbourhood & Environmental Services	3		14	1		18	35.1	0.7
2 Tourism, Culture & Inward Investment	2					2	4.1	0.0
3 Planning Development & Transportation	2		25			27	174.0	0.3
4 Estates & Building Services					3	3	76.9	0.0
5 Housing Services	21		21		4	46	53.7	0.0
6a Adult Social Care Health & Wellbeing	1		1			1	0.0	0.0
7 Education & Childrens Services	1		1			2	2.4	0.0
9 Schools			2		1	3	3.5	0.0
8 Corporate Resources	1					1	0.3	0.0
X Other / not recorded	1					1	0	0.0
	32	0	64	1	8	105	357.6	1.0

of which:  
claim closed at no cost

25  
24%

Quarter 2 (July - September 2018)

	Public Liability	Employers Liability	Motor	ECS	Property	Total	Estimated claim value	of which paid to date:
							£k	£k
1 Neighbourhood & Environmental Services	10		13		1	24	62.4	7.5
2 Tourism, Culture & Inward Investment					1	1	0.0	0.0
3 Planning Development & Transportation	32		5	1		38	616.6	2.9
4 Estates & Building Services					3	3	561.1	0.0
5 Housing Services	31		3	9	5	48	114.5	8.4
6a Adult Social Care Health & Wellbeing	2		1			1	2.0	1.0
7 Education & Childrens Services	1					1	3.5	0.0
9 Schools	1				1	3	18.7	0.1
8 Corporate Resources						0	0.0	0.0
X Other / not recorded			2			2	0.2	0.0
	77	3	30	2	13	125	1399.5	28.9

of which:  
claim closed at no cost

35  
28%

Quarter 1 (April - June 2018)

	Public Liability	Employers Liability	Motor	ECS	Property	Total	Estimated claim value	of which paid to date:	
							£k	£k	
1 Neighbourhood & Environmental Services	6		14			20	33.7	14.9	
2 Tourism, Culture & Inward Investment	1		1		1	3	13.7	0.0	
3 Planning Development & Transportation	59		1			60	49.8	15.0	
4 Estates & Building Services	1		1		3	5	9.6	3.6	
5 Housing Services	34		3	21	1	6	65.9	20.6	
6a Adult Social Care Health & Wellbeing	4				1	0	5	20.1	1.1
7 Education & Childrens Services	2		2	1		5	17.6	1.7	
9 Schools	1		3			4	48.2	0.0	
8 Corporate Resources					1	1	0.0	0.0	
X Other / not recorded	1		2			3	3.5	3.5	
	109	6	42	3	11	171	262.1	60.4	

of which:  
claim closed at no cost

83

NB All figures are based on information as at 31/7/18. Claim repudiation rates will increase over time; this is not a final position for the year's claims.